

If you require assistance

Because your safety is our primary aim, we are committed to making sure that you and your peers are safe, healthy, and supported while studying at the Arab Open University. Our campus has a trained safeguarding team ready to assist students and employees in the event of any form of violence, aggression, abuse, or harm. If you require assistance, please call any of the following numbers:

Name	Contact Number
Dr. Meryem Fati	17407593
Dr. Nawal Shekar	17407595
Dr. Habil Slade	17407145
Dr. Fajer Danish	17407554
Ms. Fay Alsaffar	17407541



Headquarters

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Safety & well being at AOU



Safety & well being at AOU



AOU ensures to protect and respond to harm or abuse and to protect the health, well-being, rights and the dignity of individuals.



- 1 AOU promotes safeguarding values through its commitment to equality, diversity and respect for the dignity of others, especially those protected groups as highlighted in the equal opportunity and respect for diversity policy.
- 2 AOU works to protect the rights and safety of all 'Vulnerable Groups' that include children, individuals/students under the age of 18 years old or adults of the age of 18 and above who are unable to protect themselves from harm, abuse, harassment or exploitation. It also includes those who are deemed at risk due to their gender, disability, physical or mental health, ethnicity, religious beliefs or social or economic background".
- 3 AOU works to protect all individuals against any kind of 'harassment' that includes unwanted behavior or conduct which has the purpose or effect of violating a person's dignity or creating an intimidating, hostile, degrading, humiliating or offensive environment".
- 4 AOU works to protect all individuals against any kind of ' Abuse' which include any form of maltreatment and can take many forms including physical, emotional, verbal and discriminatory abuse.

AOU provisions for safety & wellbeing

AOU covers all its members under the following policies:



Safeguarding Policy



Health & Safety Policy



Policy for addressing harassment

- At all times there is a designated safeguarding team that will be available at your disposal if need be.
- A well equipped clinic with qualified health care professional is available on campus to provide you with necessary first aid and primary health care, if need be.
- Students requiring emotional or psychological help may access the counseling services available on campus.
At all times a health and safety team is available to ensure safety from
- any possible risk or accident.
At all times you are free to seek help or report of any incident wherein you
- have been violated of your rights to remain safe and free from harassment.
Access to these services are provided without any discrimination or
- being disadvantaged.

All information sought here is confidential.