Student support services at AOU are:

Comprehensive: includes a range of support services from academic to student specific personal care services.

Accessible: Services that are accessible to all students in compliance with the AOU Equal Opportunities and Diversity Policy

Timely: It is responsive to student needs in a timely manner and therefore plays a developmental role.

Confidentiality: At AOU, all student information are kept confidential unless otherwise required and with due consent of the student.

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AOU
الجامعة العربية المفتوحة
Arab Open University

STUDENT SUPPORT SERVICES (PASTORAL CARE) AT AOU

Academic Advising : Are you discouraged by your academic performance? Confused how to improve your grades or what course must you next select! No worries, your academic advisor is waiting to help you select courses that best suit you. Contact your programme advisor designated to serve you.

Clinical Services: Your wellbeing is important! AOU clinical service is well equipped to provide basic health care and first aid help to every AOU student and staff. You may access it anytime while at campus.

Psychological Counseling: Need to talk? Feeling low, anxious, depressed due to mental, physical or relationship issues. Reach out to your counsellor at AOU. Your counsellor will help you help yourself in the most confidential manner.

Disability Services: The disability support services provides all assistance to students and special needs so as to enable all to have optimal learning and University experience. Our disability service support staff are there with you right from the outset of admission to graduation.

Career Counseling: Confused what career path to take!! Your career counsellor is here to help you figure out your career choices with actionable and achievable guidance.

Your physical, mental and social safety is of utmost importance at AOU campus. Our safeguarding team is available round the corner to help you in case you need them.